

Fenstür Care & Maintenance Guide

This maintenance guide provides detailed care instructions for Fenstür windows and doors, covering both the construction phase and long-term upkeep.

DURING CONSTRUCTION

Protect Windows & Doors

Keep all units covered and shielded from physical damage, dust, paint, dirt, and other contaminants. This protects not only the finish but also locking mechanisms, gaskets, and drainage channels from becoming clogged or damaged. We strongly recommend installing our products in a climate-controlled environment. Fenstür is not responsible for any movement, changes, or damage caused by environmental fluctuations.

Keep Windows & Doors Closed

Ensure all units remain fully locked and secured to prevent warping or shifting as surrounding conditions change.

Avoid Direct Damage

Do not weld, grind, or apply adhesives or tape to the units. Avoid nailing, pinning, drilling, or altering the wood surface or finish, as this can cause permanent damage to the glass, wood, and hardware. If any blemishes occur, promptly touch them up using the finish provided with your order.

Use Temporary Frames

In high-traffic areas, install temporary sashes or frames to protect windows and doors from damage. Additionally, limit their use during construction to prevent unnecessary wear and exposure.

POST-CONSTRUCTION INSPECTION & CARE

Inspect Functionality

After construction, check all units for cleanliness and ensure they operate properly.

Remove Debris

Clear any dirt, dust, or debris from seals, rubber gaskets, and other areas where buildup may have accumulated.

WOOD FINISH MAINTENANCE

Annual Inspections

Check for signs of UV exposure (especially on south-facing surfaces), water damage, pooling water, and physical damage from vegetation or garden sprinklers.

Cleaning Wood or Cladding Surfaces

Use a non-abrasive, mild diluted soap and a microfiber cloth to clean surfaces. Fenstür's specially formulated wood-surface cleaner not only cleans but also protects and rejuvenates the finish, extending its lifespan. To maintain the warranty, apply Fenstür's cleaning and maintenance kit to the exterior of all-wood windows and doors once per year.

Touch-ups & Maintenance

Address any blemishes immediately using the included touch-up finish. For larger touch-ups or recoating, you can order the original finish type from Fenstür. Our finishes are designed to wear naturally over time, maintaining their appearance without peeling, cracking, or flaking. Do not allow the finish to wear away completely, as exposure to bare wood can lead to damage.

HARDWARE CARE

Cleaning Hardware

Regularly wipe away grease, dirt, and grime to ensure smooth operation. Avoid contact between oils, grease, or petroleum products and the wood finish. Clean window and door sills with fresh warm water and dry with a soft cotton or microfiber cloth. Do not use abrasive cleaners or harsh chemicals.

Lubrication

Apply a light coating of silicone or similar lubricant to pivot points during annual inspections to maintain smooth operation.

Plated (Coated) Hardware

Bronze, pewter, and anodized finishes develop a natural patina over time, which may include dulling, pitting, peeling, watermarks, and staining. Frequently touched hardware may wear differently. Avoid abrasive, ammonia-based, or citrus-based cleaners. To protect and maintain the finish, apply Butcher's wax with a 100% cotton or microfiber cloth.

Non-Plated Hardware & Stainless Steel

Exposed hardware will naturally weather and lose its original appearance over time. Rinse with plain water and buff dry with a soft cotton cloth to prevent salt buildup, especially in coastal environments. Wash with a mild, non-abrasive soap using a soft cloth. For tarnish removal and water spot buffing, use a metal polish safe for stainless steel and aluminum. To protect the finish, apply pure wax (such as Butcher's wax, car wax, or Turtle wax) with a cotton cloth and buff into the surface. Always test on an inconspicuous area first.

GLASS CARE

Gentle Cleaning

Begin by soaking the glass surface with clean water to loosen dirt and debris. Ensure no abrasive particles are present before cleaning. Use a soft microfiber or cotton cloth with warm water and mild diluted soap as needed.

Avoid using the following, as they may damage, remove, or stain the finish

- Acid-based cleaners such as vinegar or citrus
- Turpentine or paint remover
- Industrial-strength cleaners
- Siding, concrete, stucco, or brick cleaners/washes
- Undiluted glass cleaners
- Cleaners or wipes containing metallic substances

Inspect Seals

Regularly check the silicone and seals around glass panels for any signs of wear or damage and make necessary repairs to maintain performance and longevity.

GASKETS & WEATHER STRIPPING

Cleaning & Maintenance

Gently clean gaskets and weather stripping using mild soap and a non-abrasive cloth. Avoid solvents, as they can degrade performance. Regularly inspect for wear or damage to ensure they remain effective in sealing and insulation.

DRAINAGE AND WEEP SYSTEM

Drainage Holes

Ensure that all drainage holes are free of blockages. Proper drainage is crucial for preventing water buildup and ensuring optimal performance of your windows and doors. Regularly check these areas to ensure they remain clear and functional.

INSECT SCREENS

Removal

Carefully detach window screens and place them on a flat, clean surface.

Cleaning

Gently remove dust by spraying the screen with water from a hose or using a soft brush vacuum extension. Allow the screen to air dry completely before reinstalling.

By following these guidelines, you'll help ensure your Fenstür windows and doors remain in optimal condition, preserving their appearance and functionality for years to come.